

Prometheus: A Methodology for Developing Intelligent Agents

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Abstract. As agents gain acceptance as a technology there is a growing need for practical methods for developing agent applications. This paper presents the *Prometheus* methodology, which has been developed over several years in collaboration with Agent Oriented Software. The methodology has been taught at industry workshops and university courses. It has proven effective in assisting developers to design, document, and build agent systems. Prometheus differs from existing methodologies in that it is a detailed and complete (start to end) methodology for developing intelligent agents which has evolved out of industrial and pedagogical experience. This paper describes the process and the products of the methodology illustrated by a running example.

1 Introduction

As agents are gaining acceptance as a technology and are being used, there is a growing need for practical methods for developing agent applications. This paper presents the *Prometheus*¹ methodology for developing intelligent agent systems.

The methodology has been developed over the last several years in collaboration with Agent Oriented Software² (AOS). Our goal in developing Prometheus was to have a process with associated deliverables which can be taught to industry practitioners and undergraduate students who do not have a background in agents and which they can use to develop intelligent agent systems. To this end Prometheus is *detailed* and *complete* in the sense of covering all activities required in developing intelligent agent systems.

Our claim is that Prometheus is developed in sufficient detail to be used by a non-expert. Prometheus has been taught to an undergraduate class of (third year) students who successfully designed and implemented agent systems using JACK. A second year student over the summer vacation was given a description of the methodology and a description of an agent application (in the area of Holonic Manufacturing). With only (intentionally) limited support, the student was able to design and implement an agent system to perform Holonic Manufacturing using a simulator of a manufacturing cell.

¹ Prometheus was the wisest Titan. His name means “forethought” and he was able to foretell the future. Prometheus is known as the protector and benefactor of man. He gave mankind a number of gifts including fire. (<http://www.greekmythology.com/>)

² <http://www.agent-software.com>

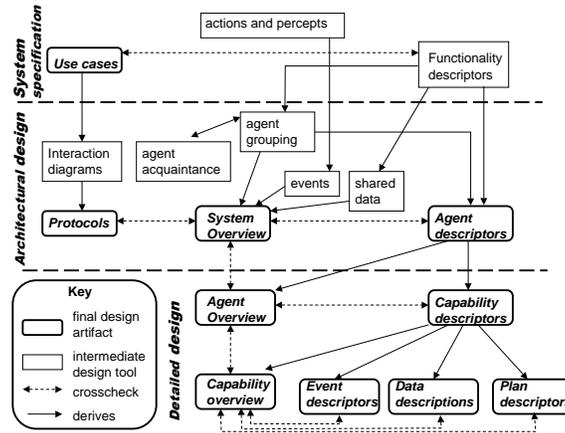
Unfortunately space limitations preclude a detailed comparison with the many existing methodologies. We simply note that Prometheus differs from existing methodologies [1–5, 7–16, 18, 19, 23–25, 27] in that it:

- Supports the development of *intelligent* agents which use goals, beliefs, plans, and events. By contrast, many other methodologies treat agents as “simple software processes that interact with each other to meet an overall system goal” [6].
- Provides “start-to-end” support (from specification to detailed design and implementation) and a *detailed process*, along with design artifacts constructed and steps for deriving artifacts.
- Evolved out of practical industrial and pedagogical experience, and has been used by both industrial practitioners and by undergraduate students. By contrast, many other methodologies have been used only by their creators and often only on small (and unimplemented) examples.
- Provides hierarchical structuring mechanisms which allow design to be performed at multiple levels of abstraction. Such mechanisms are crucial to the practicality of the methodology on large designs.
- Uses an iterative process over software engineering phases rather than a linear “waterfall” model. Although the phases are described in a sequential fashion in this paper, the intention is *not* to perform them purely in sequence. Rather, one repeats the whole process with a changing focus. While the first iteration will be almost entirely activities associated with the system specification phase, subsequent iterations will involve a mixture of activities from different phases and will shift the activities mix more and more towards the later phases.
- Provides (automatable) cross checking of design artifacts. Like [17], we believe that automated consistency checking is vital for the practicality of a methodology.

Of the properties above, perhaps the most contentious is the first: many existing methodologies intentionally do not support intelligent agents, rather, they aim for generality and treat agents as black boxes. We believe that in this case, generality needs to be sacrificed in favour of usefulness. By specifically supporting the development of BDI-like agents we are able to provide detailed processes and deliverables which are useful to developers. Of course, this makes Prometheus less useful to those developing non-BDI-like agents. However, note that the initial stages of the methodology *are* appropriate for the design of any kind of multi agent system.

Although none of these properties is unique in isolation, their combination is, to the best of our knowledge, unique. We believe that these properties are all essential for a practical methodology that is usable by non-experts and accordingly the design of Prometheus was guided by these properties. Although Prometheus’ contribution is the combination of these properties, this combination was achieved through careful design of the methodology. It is not possible to easily construct a methodology which has the above properties by combining methodologies that have some of them. For example, given a methodology that provides automated support but does not support intelligent agents and another methodology that supports intelligent agents but not provide automated cross-checking; it is not at all obvious how a hybrid methodology could be created that supports both features.

The *Prometheus* methodology consists of three phases. The *system specification phase* focuses on identifying the basic functionalities of the system, along with inputs (percepts), outputs (actions) and any important shared data sources. The *architectural design phase* uses the outputs from the previous phase to determine which agents the system will contain and how they will interact. The *detailed design phase* looks at the internals of each agent and how it will accomplish its tasks within the overall system.



The rest of this paper describes the methodology using a running example: an on-line bookstore that assists customers in finding and choosing books, manages deliveries, stock, customer and supplier information, and does selective advertising based on interests. It is, of course, not possible to describe a methodology in detail in 12 pages. However, we hope that an understanding of its structure and some sense of its phases, deliverables, activities, and depth of detail can be gained.

2 System specification

Agent systems are typically situated in a changing and dynamic environment, which can be affected, though not totally controlled by the agent system. One of the earliest questions which must be answered is how the agent system is going to interact with this environment. In line with [22] we call incoming information from the environment “percepts”, and the mechanisms for affecting the environment “actions”.

As discussed in [26] it is important to distinguish between percepts and events: an event is a significant occurrence for the agent system, whereas a percept is raw data available to the agent system. Often percepts can require processing in order to identify events that an agent can react to. For example, if a soccer playing robot’s camera shows a ball where it is expected to be then this percept is not significant. However, if the ball is seen where it is not expected then this *is* significant.

Actions may also be complex, requiring significant design and development outside the realm of the reasoning system. This is especially true when manipulation of physical effectors is involved. We shall not address percept processing and actions any further in this paper. Both can be done within the agent system (either in specific agents, or

distributed) or outside of the agent part of the system. If done within the agent part of the system then the Prometheus methodology can be applied, otherwise existing methodologies can be used.

The online bookstore has the percepts of customers visiting the website, selecting items, placing orders (using forms), and receiving email from customers, delivery services and book suppliers. Actions are bank transactions, sending email, and placing delivery orders.

In parallel with discovering or specifying (which of these will depend on the situation) the percepts and actions the developer must start to describe what it is the agent system should do in a broader sense - the functionalities³ of the system. For example, in order to define the book store we may need to define functionalities such as “*the book store will provide a personalised interface to customers*” and “*the book store will maintain its stock*”. These functionalities start to give an understanding of the system - some sense of its purpose.

It is important in defining functionalities that they be kept as narrow as possible, dealing with a single aspect or goal of the system. If functionalities are too broad they are likely to be less adequately specified leading to potential misunderstanding.

In defining a functionality it is important to also define the information that is required, and the information produced by it. The functionality descriptor produced contains a **name**, a short natural language **description**, a list of **actions**, a list of relevant **percepts**, **data used** and **produced** and a brief description of **interactions** with other functionalities. For example, the following describes the *welcomer* functionality in the online bookstore.

Welcomer: provides a customised response to the user when they log into the site.

Actions: provide link to status of existing orders, welcome by name, welcome as new user, query enjoyment of recent purchases, indicate special offers relevant to interests.

Percepts: Customer accesses site.

Data access: Reads customer information, special offers, and customer interactions data. Writes customer interactions data.

Interactions: No interactions with other functionalities.

While functionalities focus on particular aspects of the system, *use case scenarios* give a more holistic view of the system. The basic idea is borrowed from object oriented design. However, the use case scenarios are given slightly more structure.

The central part of a use case scenario in Prometheus is the sequence of steps describing an example of the system in operation. Each step is annotated with the name of the functionality responsible, as well as information used or produced. These annotations allow cross checking for consistency with the functionality descriptors.

The use case templates which we use contain an **identification number**, a brief natural language **overview**, an optional field called **context** which indicates when this scenario would happen, or the start point of the scenario, the **scenario** itself which is a sequence of steps, a summary of all the **information** used in the various steps, and a list of small **variations**. Because a scenario captures only one particular sequence of

³ A number of methodologies call these “roles”. We prefer to avoid overloading the term since it has a similar, but non-identical, meaning in the context of teams of agents.

steps it can be useful to indicate small variations with a brief description. Any major variations should be a separate use case scenario.

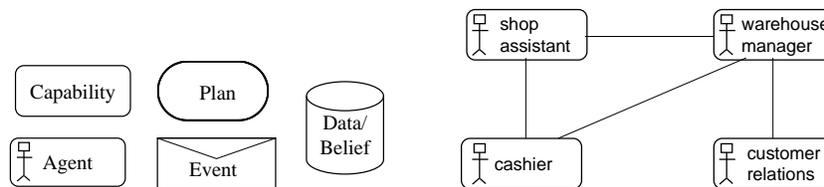
3 Architectural design

The major decision to be made during the architectural design is which agents should exist. We assign functionalities to agents by analysing the artifacts of the previous phase to suggest possible assignments of functionalities to agents. These are then evaluated according to the traditional software engineering criteria of coherence and coupling.

The process of identifying agents by grouping functionalities involves analysing the reasons for and against groupings of particular functionalities. If functionalities use the same data it is an indication for grouping them, as is significant interaction between them. Reasons against groupings may be clearly unrelated functionality or existence on different hardware platforms. More generally, we seek to have agents which have strong coherence and loose coupling.

It can be useful at this stage to draw a matrix having all functionalities on one axis and the properties or relationships on the other axis. Specific properties and relationships that are useful in deriving groupings of functionalities are whether two functionalities are *related*, whether they are *clearly unrelated*, the *data used*⁴ and *data produced* as well as *information received* from other functionalities and data that is *written by two (or more) functionalities*. The last two columns can be derived from the information in the previous columns.

In order to evaluate a potential grouping for coupling we use an agent acquaintance diagram. This diagram simply links each agent with each other agent with which it interacts. A design with fewer linkages is less highly coupled and therefore preferable. The design for the book store depicted below (on the right) is reasonable, since it indicates low coupling. A design which produced an acquaintance diagram where each agent was linked to every other agent would be highly undesirable. Note that Prometheus uses a consistent notation to depict agents, events, plans, capabilities, etc. This notation is summarised below, on the left.



A simple heuristic for assessing coherence is whether an agent has a simple descriptive name which encompasses all the functionalities without any conjunctions (“and”). For example, the shop assistant agent combines the functionalities of visit manager, client welcomer, query processor, pro-active helper, and customer DB manager; yet it has a simple descriptive name.

⁴ Both *read* (in the case of data stores) and *received* (in the case of events and messages).

Once a decision has been made as to which agents the system should contain it is possible to start working out and describing some of the necessary information about agents. The high level information about each agent is contained in the form of an agent descriptor, similar to functionality descriptors. Questions which need to be resolved about agents at this stage include: How many agents of this type will there be (singleton, a set number, or multiple based on dynamics of the system, e.g. one sales assistant agent per customer)? What is the lifetime of the agent? If they are created or destroyed during system operation (other than at start-up and shut-down), what triggers this? Agent initialisation - what needs to be done? Agent demise - what needs to be done? What data does this agent need to keep track of? What events will this agent react to?

Agent descriptors contain the above information plus the **name** and **description** of the agent, a brief description of ways in which it **interacts** with other agents and a list of the **functionalities** which are incorporated within this agent. For example consider the following agent descriptor:

Name: Shop assistant agent

Description: greets customer, follows through site, assists with finding books

Cardinality: 1/customer. Instantiated on customer arrival at site

Functionalities included: visit manager, client welcomer, query processor, pro-active helper, customer DB manager.

Reads data: user profile, client orders

Writes data: user profile

Interacts with: cashier (to pay for purchase); warehouse manager (to get price, availability and to hand over order for shipping)

Consistency checking should be done to ensure that agent descriptors are consistent with the set of functionality descriptors which have been incorporated within the agent. Particular items to check are the information, and the agent interactions. If a functionality is listed as interacting with another functionality, then this should translate into an agent interaction, unless the two functionalities are incorporated within the same agent.

At this stage of the design it is important to identify what **events** (i.e. significant occurrences) will be generated as a result of information from the environment (the percepts), either directly or after processing. These are the things the agents will notice, which will cause them to react in some way. A decision must be made as to which agents will react to which events.

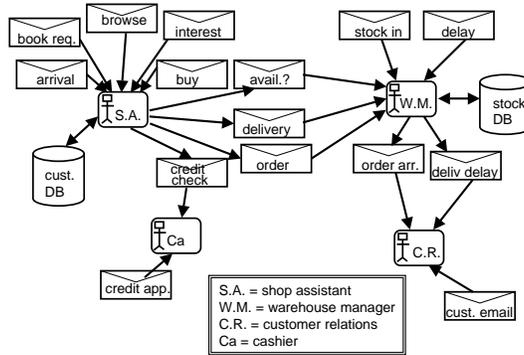
In order to accomplish the various aims of the system agents will also send messages to each other. These must also be identified at this stage. It is also necessary to identify what information fields will be carried in these messages, as this forms the interface definition between the agents.

If the implementation platform does not provide specialised message types, these must be specified precisely at this stage to enable modularity in the development of the detailed design for the individual agents.

Shared data objects (if any) must also be identified at this stage. A good design will minimise these, but there may be situations where it is reasonable to have shared data objects. If multiple agents will be writing to shared data objects this will require significant additional care for synchronisation (as agents operate concurrently with each

other). Often what at first appears to be a shared data object can be reconceptualised as a data source managed by a single agent, with information provided to other agents as they need it. Alternatively each agent may have its own version of the information, without there being any need for a single centralised data object. Data objects should be specified using traditional object oriented techniques.

The **system overview diagram** ties together the agents, events and shared data objects. It is arguably the single most important artifact of the entire design process, although of course it cannot really be understood fully in isolation. By viewing this diagram we obtain a general understanding of how the system as a whole will function. Messages between agents can include a reply, although this is not shown explicitly on the diagram. Looking further at agent descriptors provides any additional detail needed to understand the high level functioning of the system.



The final aspect of the architectural design is to specify fully the **interaction** between agents. Interaction diagrams are used as an initial tool for doing this, while fully specified interaction protocols are the final design artifact.

Interaction diagrams are borrowed directly from object oriented design, showing interaction between agents rather than objects. One of the main processes for developing interaction diagrams is to take the use cases developed in the specification phase and to build corresponding interaction diagrams. Wherever there is a step in the use case which involves a functionality from a new agent there must be some interaction from a previously involved agent to the newly participating agent. While it is not possible to automatically derive the interaction diagrams from the use cases, substantial consistency checking is possible. Figure 1 (left) shows an interaction diagram for a scenario of buying a book at our electronic bookstore. It depicts the user requesting a particular book from the sales assistant which checks the details with the warehouse then replies. The user decides to buy the book and places an order; the sales assistant checks for delivery options, confirms them with the user, checks the user's credit card details with the cashier, and then places the order and thanks the user. In addition to deriving interaction diagrams from use cases, each of the major environmental events should have an associated interaction diagram.

Interaction diagrams, like use cases, give only a partial picture of the system's behaviour. In order to have a precisely defined system we progress from interaction diagrams to **interaction protocols** which define precisely which interaction sequences are valid within the system.

Figure 1 (right) shows the protocol for the credit check portion of the interaction diagram shown in figure 1 (left). Because protocols must show all variations they are

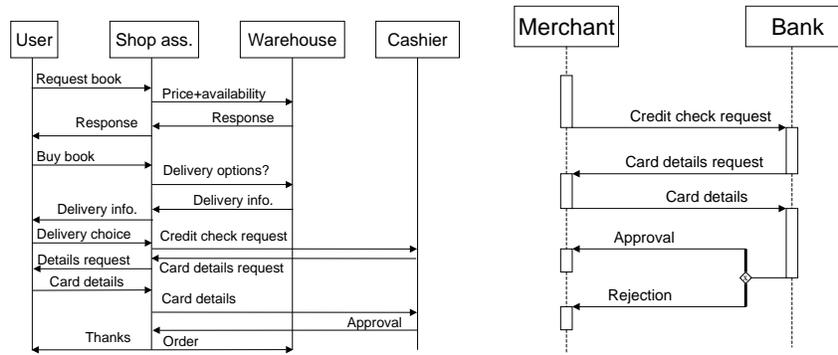


Fig. 1. Example Interaction Diagram (left) and Protocol (right)

often larger than the corresponding interaction diagram and may need to be split into smaller chunks. We use the AUMML notation [19] to specify protocols,

Consistency checking should be done between protocols and interaction diagrams, the system overview diagram, and use cases. With the appropriate tools, much of this consistency checking can be automated.

4 Detailed design

Detailed design focuses on developing the internal structure of each of the agents and how it will achieve its tasks within the system. It is at this stage of the design that the methodology becomes specific to agents that use user-defined plans, triggered by goals or events, such as the various implementations of Belief, Desire, Intention (BDI) systems (e.g. PRS, dMARS, JAM, or JACK). A number of details regarding the implementation platform also become evident at this stage when looking at any particular design. However, the principles are easily adapted to the specifics of whichever development platform has been chosen, as long as it is within the broad general category of agents which use plans and react to events.

The focus of the detailed design phase is on defining capabilities (modules within the agent), internal events, plans and detailed data structures. A progressive refinement process is used which begins by describing agents' internals in terms of capabilities. The internal structure of each capability is then described, optionally using or introducing further capabilities. These are refined in turn until all capabilities have been defined. At the bottom level capabilities are defined in terms of plans, events, and data.

The functionalities from the specification phase provide a good initial set of **capabilities**, which can be further refined if desired. Sometimes there is also functionality akin to "library routines" which is required in multiple places - either within multiple agents, or within multiple capabilities within a single agent. Such functionality should also be extracted into a capability which can then be included into other capabilities or agents as required.

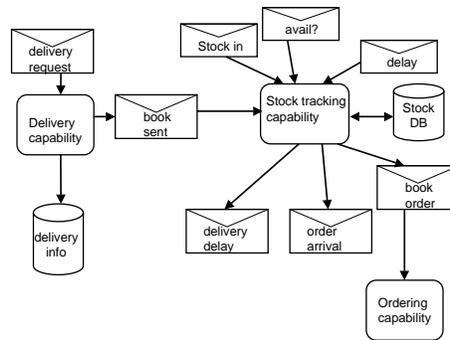
Capabilities are allowed to be nested within other capabilities and thus this model allows for arbitrarily many layers within the detailed design, in order to achieve an understandable complexity at each level.

Each capability should be described by a capability descriptor which contains information about the external interface to the capability - which **events** are **inputs** and which events are **produced** by (as inputs to other capabilities). It also contains a natural language **description** of the functionality, a unique descriptive **name**, information regarding **interactions** with other capabilities, or **inclusions** of other capabilities, and a reference to **data** read and written by the capability. We use structured capability descriptor forms containing the above fields.

The **agent overview diagram** provides the top level view of the agent internals. It is very similar in style to the system overview diagram, but instead of agents within a system, it shows capabilities within an agent. This diagram shows the top level capabilities of the agent and the event or task flow between these capabilities, as well as data internal to the agent. By reading the relevant capability descriptors, together with the diagram, it is possible to obtain a clear high level view of how the modules within the agent will interact to achieve the overall tasks of the agent as described in the agent descriptor from the architectural design.

The agent overview diagram below is for a warehouse manager agent in the electronic bookstore. This agent has the capabilities of tracking stock, placing orders for new stock and organising delivery of books to clients.

A further level of detail is provided by capability diagrams which take a single capability and describe its internals. At the bottom level these will contain plans, with events providing the connections between plans, just as they do between capabilities and between agents. At intermediate levels they may contain nested capabilities or a mixture of capabilities and plans.



These diagrams are similar in style to the system overview and agent overview diagram, although plans are constrained to have a single incoming (triggering) event.

Just as the agent overview diagram should be checked for consistency with the system overview (in terms of incoming and outgoing events), so each capability overview diagram should be checked against its enclosing context - either the agent overview, or another capability overview.

The final design artifacts required are the individual plan, event and data descriptors. These descriptions provide the details necessary to move into implementation. Exactly what are the appropriate details for these descriptors will depend on aspects of the implementation platform. For example if the context in which a plan type is to be used is split into two separate checks within the system being used (as is the case in JACK) then it is appropriate to specify these separately in the descriptor. Fields regarding what

lows design diagrams to be drawn and generates corresponding skeleton code (in JACK).

We are also investigating how some of the design artifacts, such as the protocol definitions, and the capability diagrams, can be used for providing debugging and tracing support within the implemented system [21]. Having a design methodology which can be used through to testing and debugging is clearly advantageous in terms of an integrated and complete methodology.

Other areas for future work include: clearer integration of goals as a first class concept, extensions to the graphical notation to allow percepts, actions, goals, and (some) sequencing information to be specified; introduction of social concepts (teams, roles); and investigating the commonalities and differences with various extensions of UML to agents [19, 20]. Additionally, we intend to integrate Prometheus with the agent concepts we have identified [26].

Acknowledgements: We would like to acknowledge the support of Agent Oriented Software Pty. Ltd. and of the Australian Research Council (ARC) under grant CO0106934. We would also like to thank James Harland and Jamie Curmi for comments on drafts of this paper.

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